Privacy policy

Financial Transparency

Not only are we the leading European transcription and IT service provider, we are also one of the most regulated. We believe in doing things the right way, not the easy way, which is why we choose to be fully transparent, to acquire licences that see us monitored by multiple financial market authorities, and to have our funds and business practices regularly validated by external parties.

User data protection

Transcript Solutions only processes your personal data for the purposes permitted according to GDPR. We do not use personal data for automated decision-making, including profiling, and we have several security measures in place to make sure your data is safely stored and processed.

Regulations, licences, registrations

The Transcript Solutions Group diligently follows European laws and regulations. We operate our businesses based on various markets.

Advanced Encryption

Transcript Solutions infrastructure and systems are secured with the most modern encryption technologies and supported by our dedicated security teams.

24/7 Coverage

Our Operations, Security and Engineering teams operate on a 24/7 coverage model to respond to any changes within the business operations.

Best-in-class security

Possessing internally maintained security programs is one thing, but having them measure up to industry standards and validating them by achieving best-in-class certifications is another. The latter is much more difficult and time-consuming, but if

you want to be a safe and rigorously regulated company, it is necessary and worthwhile. Our ISO27001 certification proves we do it.

Infrastructure safeguards

We have a system of layered technical defences in place to safeguard our platform and to uphold the confidentiality, integrity and availability of our infrastructure. Additionally, we practise secure software development lifecycle in order to build our products

Internal security measures

Our internal security teams ensure the day-to-day activities of our colleagues take place in a secure manner as part of a safe and controlled environment. We build and run our insider threat monitoring programme and regularly conduct training exercises to increase awareness of security topics across the organisation.

Continuous security assessment

Routine assessments of our security controls and processes through exercises like penetration tests completed by reputable external parties, proactive internal threat hunting, as well as our public Bug Bounty programs ensure that we can prevent potential attacks and minimise risk.